



2016 CDPH Surveys Findings and Corrective Action Plans – Executive Summary

Joint Conference Committee November 8, 2016

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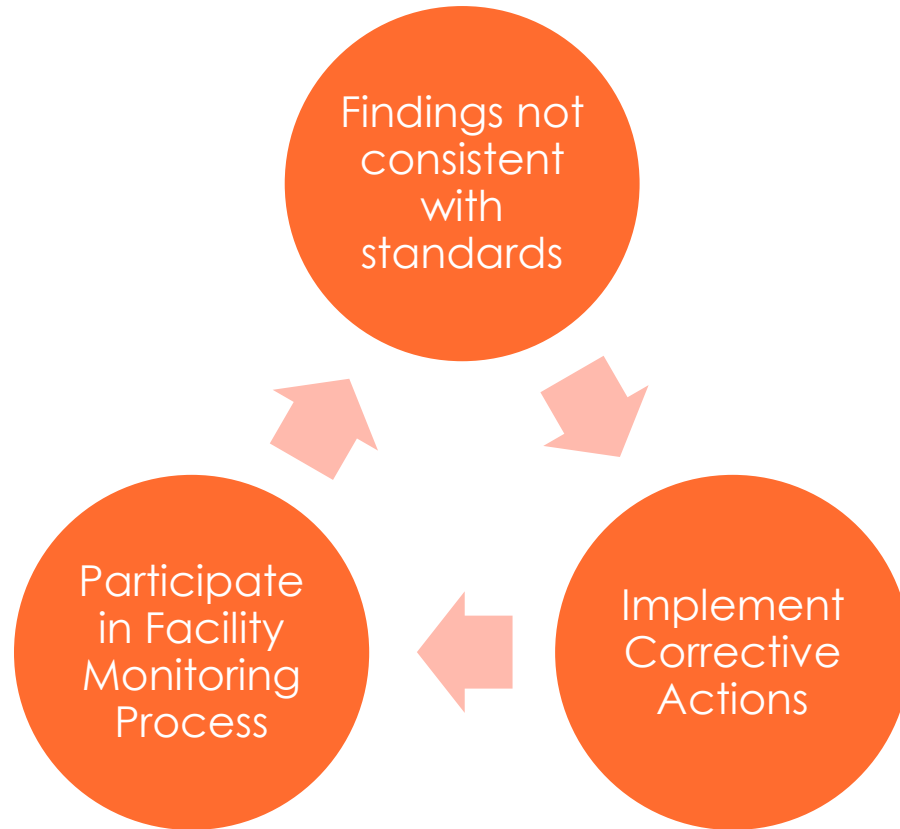
Laguna Honda completed 3 types of annual inspections from 9/13/16 to 9/22/16 by the California Department of Public Health (CDPH):

1. *GACH Relicensing (Acute),*
2. *Skilled Nursing Facility (SNF), and*
3. *Life Safety Code (LSC) - SNF*





Performance Improvement





2016 General Acute Care Hospital (GACH) Relicensing Findings and Plan of Correction (POC)



Goal: To maintain safety and quality standards and
pass the Relicensing Survey





Acute Care Surveyors Findings



E264, F269 – Nursing Service Policies and Procedures

SNF E511 – Pharmaceutical Service General Requirement

E499 – Pharmaceutical Service General Requirements

Interventions : Findings were corrected

Monitoring Plan: Care plan and medication room checks





2016 Skilled Nursing Facility Licensing & Certification (L&C) Survey Findings and Plans of Correction (POC)

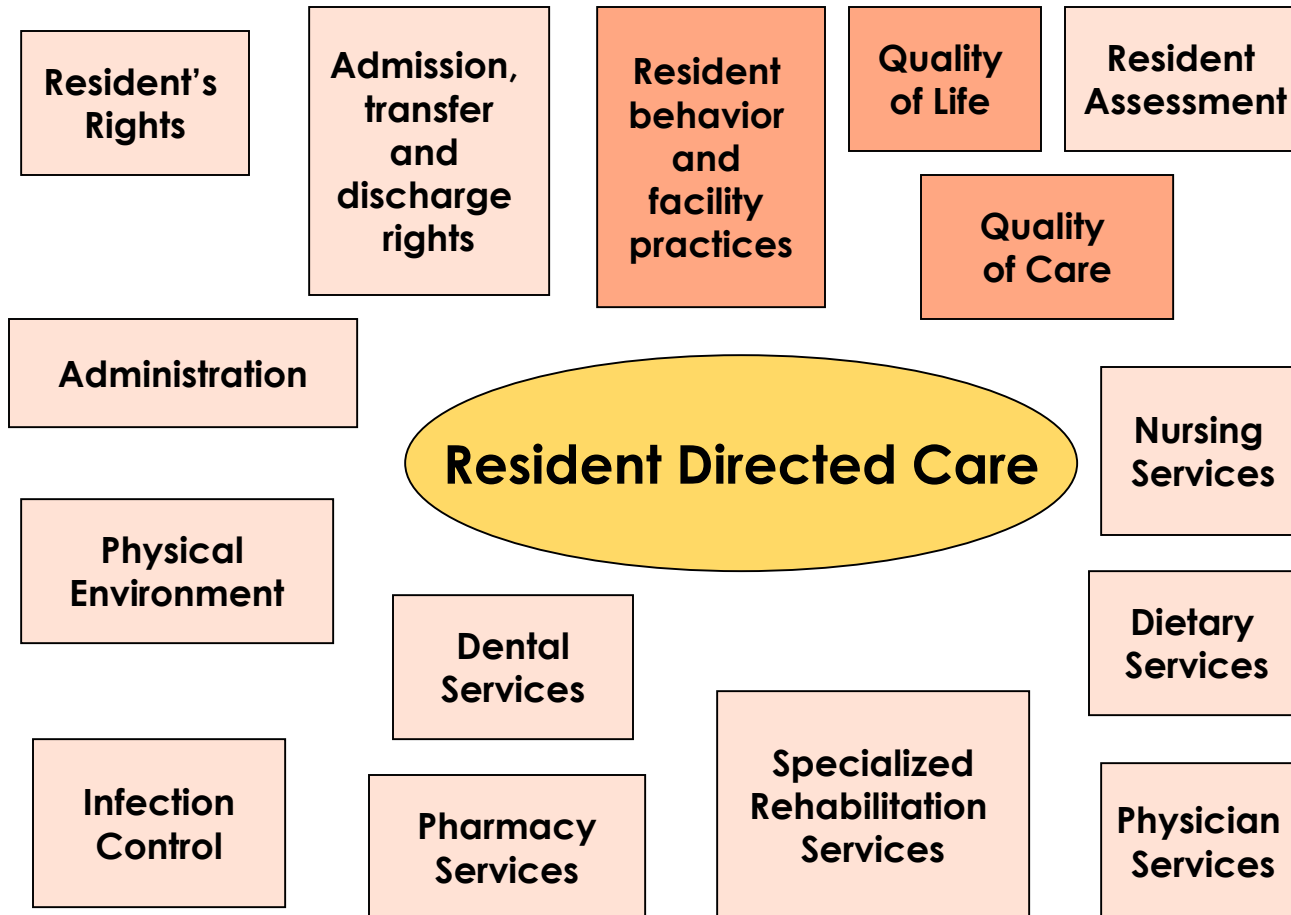


Goal: To maintain our quality of care standards and
regain 5 Star Overall Rating





SNF Survey Categories





SNF Surveyors Findings: Resident's Rights



F156 – Resident's Rights, Notice of Rights, Rules, Services, & Charges

F241 – Dignity and Respect of Individuality

Interventions : Findings were corrected

Monitoring Plan: Medical record reviews, bulletin board checks and resident rooms/bedside rounds





SNF Surveyors Findings: Services



F279 – Develop Comprehensive Care Plans

SNF F281 – Services Provided Meet Professional Standards

F309 – Provide Care/Services for Highest Well-being

SNF F323 – Free of Accidents/Hazards

Interventions : Findings were corrected

Monitoring Plan: Care plan and medical record reviews; Environment of care rounds





SNF Surveyors Findings: Medication Management



SNF F329 – Drug Regimen is Free From Unnecessary Drugs

SNF F333 – Residents Free of Significant Med Errors

SNF F431 – Drug Records, Label/Store Drugs & Biologicals

Interventions : Findings were corrected

Monitoring Plan: Standardized psychotropic medication ordering reviews;
Medication pass observations; Medication room and residents' bedside checks





2016 Acute & SNF Life Safety Code (LSC) Surveys Findings and Plan of Correction (POC)



Goal: To maintain our quality of care standards and regain 5 Star Overall Rating





SNF Surveyors Findings: Physical Environment



LSC K012/K104 – Unsealed penetration in walls and ceiling

LSC K018/K027 - Doors

Interventions : Findings were corrected

Monitoring Plan: Life safety code rounds; Reporting of work orders to Facility Services





SNF Surveyors Findings: Fire Safety





Summary



- Plans of corrections were submitted and approved by CDPH for the 3 annual surveys conducted in September 2016
- Corrective action plans were completed
- Monitoring plans are in place with scheduled compliance reports at PIPS Committee





Questions & Answers

Thank you!